## NARTH WEST



Fall 2015 Newsletter

NEIGHBORHOOD

ASSOCIATION

## Meet Your Neighbors

**NWNA Quarterly Meeting** 

Thursday, Oct 29, 7 pm Franklin Elementary School

**NWNA Soup Night** 

Sunday, Nov 15, 6 pm 4712 NW Franklin St

**NWNA Coffee Talk** 

Saturday, Dec 5, 9:30 am Latte Da Coffeehouse

**NWNA Coffee Talk** 

Saturday, Jan 2, 9:30 am

**NWNA Quarterly Meeting** 

Thursday, Jan 28, 7 pm Franklin Elementary School

**NWNA Coffee Talk** 

Saturday, Mar 5, 9:30 am Latte Da Coffeehouse

**NWNA Coffee Talk** 

Saturday, Apr 2, 9:30 am Latte Da Coffeehouse

## 311 FOR NON-EMERGENCY LAW ENFORCEMENT

by Eric Frank, CRESA 911 Emergency Management Coordinator

## Something NEW for our community



Clark Regional Emergency Services Agency (CRESA) is excited to announce a new number for the community to use to report nonemergency law enforcement issues.

Historically, Clark County has had one number to call to connect with their local law enforcement. This meant that if you had a non-emergency complaint (like someone had stolen your bicycle overnight) you had no choice but to call 911 to report the crime. Beginning this month, community members can call 311 or 360-693-3111 to reach the 911 dispatchers. Using this line will help prioritize incoming calls at the 911 center and keep 911 open for emergencies.

When you call 311 you may be placed on hold or you may be placed in a queue. You may hear a recorded message with information about alternative numbers or resources you may use instead of waiting for a dispatcher. CRESA is busy place, serving as both the 911 answering point for all of incorporated and unincorporated Clark County and is

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